



SafeNet Authentication Service Agent for IBM Security Access Manager for Web

CUSTOMER RELEASE NOTES

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Product Description

Organizations using IBM® Security Access Manager (ISAM) to protect their resources can implement SafeNet Authentication Service (SAS) solution for powerful, two-factor authentication (2FA).

The ISAM for Web provides an integrated security management platform for authentication services, access control, authorization services, identity mapping, web single sign-on, entitlements, and audit services across the enterprise resources. It also provides an integrated, policy-based security management for the extended enterprise that enables customers, business partners, employees, suppliers, and distributors to securely access enterprise resources in a trusted manner.

Release Description

The SAS Agent for ISAM Web 2.0 is a major release, including the new feature of support for ISAM 8 and 9.

New Features

Support for ISAM 8 and 9

With this release, the SAS Agent for ISAM Web now supports ISAM 8 and 9 as well. Previously, the support was only for ISAM 7.

Optional LDAP Authentication

The administrator can now optionally configure the flow to enforce LDAP authentication, by updating values corresponding to the parameter *LDAP_AUTH* in the configuration file.

Branding Updates

The branding of the solution has been updated as per latest Gemalto guidelines.

Language Support

English (en), Arabic (ar) and French (fr) languages are now supported.

Compatibility

SafeNet Authentication Service

- SAS Cloud
- SAS SPE / PCE Version 3.4

IBM Security Access Manager

- ISAM 7
- ISAM 8
- ISAM 9

Supported Authenticators

- MobilePASS
- Gridsure
- eToken PASS
- Password

Supported Platforms

- RHEL 7
- SLES 12
- Windows 2008 R2
- Windows 2012 R2

Product Documentation

The following product documentation is associated with this release:

SafeNet Authentication Service Agent for IBM Security Access Manager for Web: Installation and Configuration Guide (PN: 007-012474-002)

SafeNet Authentication Service Agent for IBM Security Access Manager: Technical Note (PN: 007-013562-001)

We have attempted to make these documents complete, accurate, and useful, but we cannot guarantee them to be perfect. When we discover errors or omissions, or if they are brought to our attention, we endeavor to correct them in succeeding releases of the product.

Support Contacts

If you encounter a problem while installing, registering, or operating this product, please make sure that you have read the documentation. If you cannot resolve the issue, contact your supplier or Gemalto Customer Support. Gemalto Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Gemalto and your organization. Please consult the support plan for further information about your entitlements, including the hours when telephone support is available to you.

Contact Method	Contact Information	
Address	Gemalto, Inc. 4690 Millennium Drive Belcamp, Maryland 21017, USA	
Phone	US	1-800-545-6608
	International	1-410-931-7520
Technical Support Customer Portal	https://serviceportal.safenet-inc.com Existing customers with a Technical Support Customer Portal account can login to manage incidents, get latest software upgrades, and access the Gemalto Knowledge Base.	