



CipherTrust Transparent Encryption

Patch Release Notes for Windows Agents

- **Release:** 7.1.1.80
- **Date:** March 04, 2022

Resolved Issues

- **AGT-37715 [CS1114686]: Host crashed intermittently after CTE was installed and a directory was protected with a CTE policy**

The CTE driver received `WRITE` requests at the APC level. When processing the requests at this higher priority level, the CTE agent accessed invalid memory. This caused the crash. This crash only happens when write requests are received at a high priority level for files residing outside of the protected folder.

Sales and Support

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For support and troubleshooting issues:

- <https://supportportal.thalesgroup.com>
- (800) 545-6608

For Thales Sales:

- <https://cpl.thalesgroup.com/encryption/contact-us>
- CPL_Sales_AMS_TG@thalesgroup.com
- (888) 267-3732

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