

CipherTrust Manager Intelligent Remediation

Patch Notes for CM Intelligent Remediation

- Release: 2.5.1
- Date: August 31, 2021

Resolved Issues

KY-31178: CipherTrust Intelligent Remediation could not remediate Read Only files
 Impact: Remediation of READ ONLY files failed on Windows-based CTE agents.

 Workaround: Clear/ Uncheck the READ ONLY attributes from the file properties before creating the IR-based
 CuerdPoint: See the Read Only Files agention in the "CipherTrust Intelligent Remediation Cuide for CTE.

GuardPoint. See the **Read Only Files** section in the "CipherTrust Intelligent Remediation Guide for CTE v7.1.1" for more information.

Sales and Support

If you encounter a problem while installing, registering, or operating this product, please refer to the documentation before contacting support. If you cannot resolve the issue, contact your supplier or Thales Customer Support.

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For support and troubleshooting issues:

- https://supportportal.thalesgroup.com
- (800) 545-6608

For Thales Sales:

- https://cpl.thalesgroup.com/encryption/contact-us
- CPL_Sales_AMS_TG@thalesgroup.com
- (888) 267-3732

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