

# **CipherTrust Transparent Encryption**

## **Patch Release Notes for Windows Agents**

• Release: 7.1.1.61

Date: October 07, 2021

### **Resolved Issues**

 AGT-34955: After migrating GuardPoints from DSM to CM, GuardPoint status displays incorrectly on CM

An issue in CTE agent caused the status of the LDT GuardPoint to display as "unknown" after migrating the agent host from DSM to CM. The CTE agent has been fixed to display the status correctly after the client is migrated to CM.

- AGT-35426 [CS1074727]: LDT pauses due to low disk space when disk space is adequate
  On Windows, CTE-LDT will be suspended if there is less than 3 GB free space in the GuardPoint. CTE agent was not correctly enumerating the mounted shares to calculate the available space. This has been fixed in the current release.
- AGT-36092 [CS1078506]: Windows 2016 core server, with CTE 7.1.1.51, prevents users from copying data to a GuardPoint

The issue occurred because storage space pools return different failure codes than regular volumes. CTE was only checking for the failure code returned from a regular volume. Now, CTE checks for the failure code returned from the storage space volume and applies the appropriate fix.

# **Sales and Support**

If you encounter a problem while installing, registering, or operating this product, please refer to the documentation before contacting support. If you cannot resolve the issue, contact your supplier or Thales Customer Support.

Thales Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Thales and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

For support and troubleshooting issues:

- https://supportportal.thalesgroup.com
- (800) 545-6608

#### For Thales Sales:

- https://cpl.thalesgroup.com/encryption/contact-us
- CPL\_Sales\_AMS\_TG@thalesgroup.com
- (888) 267-3732

### **Notices and License**

All information herein is either public information or is the property of and owned solely by Thales DIS France S.A. and/or its subsidiaries or affiliates who shall have and keep the sole right to file patent applications or any other kind of intellectual property protection in connection with such information.

Nothing herein shall be construed as implying or granting to you any rights, by license, grant or otherwise, under any intellectual and/or industrial property rights of or concerning any of Thales DIS France S.A. and any of its subsidiaries and affiliates (collectively referred to herein after as "Thales") information.

This document can be used for informational, non-commercial, internal and personal use only provided that:

- The copyright notice below, the confidentiality and proprietary legend and this full warning notice appear in all copies.
- This document shall not be posted on any network computer or broadcast in any media and no modification of any part of this document shall be made.

Use for any other purpose is expressly prohibited and may result in severe civil and criminal liabilities.

The information contained in this document is provided "AS IS" without any warranty of any kind. Unless otherwise expressly agreed in writing, Thales makes no warranty as to the value or accuracy of information contained herein.

The document could include technical inaccuracies or typographical errors. Changes are periodically added to the information herein. Furthermore, Thales reserves the right to make any change or improvement in the specifications data, information, and the like described herein, at any time.

Thales hereby disclaims all warranties and conditions with regard to the information contained herein, including all implied warranties of merchantability, fitness for a particular purpose, title and non-infringement. In no event shall Thales be liable, whether in contract, tort or otherwise, for any indirect, special or consequential damages or any damages whatsoever including but not limited to damages resulting from loss of use, data, profits, revenues, or customers, arising out of or in connection with the use or performance of information contained in this document.

Thales does not and shall not warrant that this product will be resistant to all possible attacks and shall not incur, and disclaims, any liability in this respect. Even if each product is compliant with current security standards in force on the date of their design, security mechanisms' resistance necessarily evolves according to the state of the art in security and notably under the emergence of new attacks. Under no circumstances, shall Thales be held liable for any third party actions and in particular in case of any successful attack against systems or equipment incorporating Thales products. Thales disclaims any liability with respect to security for direct, indirect, incidental or consequential damages that result from any use of its products. It is further stressed that independent testing and verification by the person using the product is particularly encouraged, especially in any application in which defective, incorrect or insecure functioning could result in damage to persons or property, denial of service or loss of privacy.

Copyright © 2009-2021 Thales Group. All rights reserved. Thales and the Thales logo are trademarks and service marks of Thales and/or its subsidiaries and affiliates and are registered in certain countries. All other trademarks and service marks, whether registered or not in specific countries, are the properties of their respective owners.