



CipherTrust Transparent Encryption

Patch Release Notes for Windows Agents

- **Release:** 7.1.1.43
- **Date:** August 9, 2021

New Features and Enhancements

- **New Backup Software Support**
CTE now supports Veeam 11.0.0.837 Backup Software.

Resolved Issues

- **AGT-32581 [CS1051554]: Unable to perform various volume operations after CTE agent was installed**
CTE-ESG feature does not support dynamic disks, hence, various volume operations are not allowed by the CTE agent. This issue has been corrected.
- **AGT-33282 [CS1054145]: Windows Server 2012 R2 server crashed when GuardPoints were applied to 4K sector size disks**
CTE agent could not read the header from the 4K sector size disks. This issue has been corrected.
- **AGT-33464 | AGT 33941 [CS1056503]: After upgrading CTE agent to 7.x, some of the page drives were deleted and VSS backups stopped working**
CTE-ESG feature does not support dynamic disks, hence, CTE agent was not allowing access to the disks. This issue has been corrected.
- **AGT-33943 [CS1063021]: Windows SQL Server cluster hangs during failover operation**
Problem caused by an interoperability issue between Trend Micro AV software (v14.0.2146) and CTE. This has been fixed.
- **AGT-34044 [CS1064587]: Windows Server crashed when GuardPoint is applied to a non-existent directory**
CTE agent was accessing invalid memory when the GuardPoint was applied to a non-existent directory. This issue has been fixed.

Sales and Support

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For support and troubleshooting issues:

- <https://supportportal.thalesgroup.com>
- (800) 545-6608

For Thales Sales:

- <https://cpl.thalesgroup.com/encryption/contact-us>
- CPL_Sales_AMS_TG@thalesgroup.com
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