Vormetric Transparent Encryption (VTE) for Windows

Release Notes

- **Release: 6.3.1.38**
- **Date: June 2, 2020**

New Features and Enhancements

Release 6.3.1.38 of Vormetric Transparent Encryption (VTE) for Windows fixes known defects and addresses known vulnerabilities. For operating system and framework version support, see the *VTE Agent Compatibility Matrix*.

Resolved Issues

- **AGT-27626 [CS0973207]: Silent install or upgrade fails using custom installation directory**

  Recent releases of the VTE Agent did not correctly parsed the INSTALLDIR options provided in the silent installer parameters. Because of this issue, installation in a custom directory failed.

  This has been fixed in the latest version of the VTE Agent.

- **AGT-27517 [CS0948475]: LDT skips read-only files due to pre-check error**

  Rekey processing on read-only files are skipped if the files are opened by any application. Because the rekey operation requires writing to the file, the rekey process removes the read-only attribute of the file during the rekey process and then restores it back when the file has been rekeyed. If the files are opened by an application, VTE cannot change the read-only attribute, so it skips that file during the rekey process.

  Sometimes, even though the files are closed by all applications, the File System still keeps the open references to the file when it cleans up these internal structures in a lazy manner.

  In this release, the VTE Agent has modified the way it checks if the files are opened by application to account for this scenario.

Advisories

Thales is deprecating support for Windows 32-bit systems. Only Windows 64-bit systems will be supported with future VTE releases.

Sales and Support

If you encounter a problem while installing, registering, or operating this product, please refer to the documentation before contacting support. If you cannot resolve the issue, contact your supplier or Thales Customer Support.

Thales Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Thales and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

For support and troubleshooting issues:

- https://supportportal.thalesgroup.com
- (800) 545-6608

For Thales Sales:

- https://enterprise-encryption.vormetric.com/contact-sales.html
- sales@thalesesecurity.com
- (888) 267-3732

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