THALES

Vormetric Transparent Encryption

Patch Release Notes for Windows Agents

- Release: 6.3.1.58
- Date: July 27, 2020

Resolved Issues

AGT-27717 [CS0971454] — Files show half encrypted and half in clear

The previous VTE release had an interoperability issue between VTE LDT and Sophos AV.

When the LDT process begins transforming a file, Sophos AV starts scanning the file. LDT opens the file without caching, but Sophos AV start scanning the file with caching enabled.

This discrepancy caused the VTE driver to return encrypted data and dirty the cache.

This issue has been fixed in this release of the VTE Agent.

• AGT-28677 — Lazy rekey triggers incorrectly due to alternate data stream access

Some applications create alternate data streams (ADS) associated with files that store application and/or user defined data. When one of these data streams was accessed by an application, the LDT process was incorrectly rescanning the GuardPoint looking for a rekey event.

This issue has been fixed in this release of the VTE Agent.

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For support and troubleshooting issues:

- https://supportportal.thalesgroup.com
- (800) 545-6608

For Thales Sales:

- https://enterprise-encryption.vormetric.com/contact-sales.html
- sales@thalesgroup.com
- (888) 267-3732

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