



Vormetric Transparent Encryption

Patch Release Notes for Windows Agents

- **Release: 6.3.1.43**
- **Date: June 12, 2020**

Resolved Issues

- **AGT-28420/AGT-27854 [CS0982045] — Servers reboot continuously after an LDT policy is applied to the GuardPoint**

The Windows VTE Agent is crashing on specific physical systems because of the new Kernel Key Protection Feature. This issue is reproducible only on physical systems.

In this release, the Windows VTE Agent is disabling the Kernel Key Protection Feature while Thales continues to investigate the root cause of the issue. Disabling this feature will not impact functionality of the VTE Agent. We intend to support the feature in a future release of the VTE Agent after the root cause has been determined.

Sales and Support

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For support and troubleshooting issues:

- <https://supportportal.thalesgroup.com>
- (800) 545-6608

For Thales Sales:

- <https://enterprise-encryption.vormetric.com/contact-sales.html>
- sales@thalessecurity.com
- (888) 267-3732

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