



Vormetric Transparent Encryption

Patch Release Notes for Linux Agents

- **Release: 6.3.1.38**
- **Date: August 14, 2020**

New Kernel Support

The following kernels are supported starting with VTE 6.3.1.38.

SLES 15 SP1

- 4.12.14-197.48-default
- 4.12.14-197.51-default

SLES 12 SP5

- 4.12.14-122.29-default
- 4.12.14-122.32-default

Sales and Support

If you encounter a problem while installing, registering, or operating this product, please refer to the documentation before contacting support. If you cannot resolve the issue, contact your supplier or Thales Customer Support.

Thales Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Thales and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

For support and troubleshooting issues:

- <https://supportportal.thalesgroup.com>
- (800) 545-6608

For Thales Sales:

- <https://enterprise-encryption.vormetric.com/contact-sales.html>
- sales@thalesgroup.com
- (888) 267-3732

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